

Appendix 2 – Theories of change for the six strategic priorities

The Outcome Framework tiers 1-3

The next six slides break-down the outcomes framework into separate theories of change for each of the corporate plan priorities

Babergh and Mid Suffolk Outcomes Framework – Customer

Tier 1 - Vision

To build great communities with bright and healthy futures that everyone is proud to call home.

Tier 2) Our Strategic Outcomes

All our customers are able to access high quality services and support

Every customer is able to access high quality services and support

Residents have a voice - enabled to democratically engage and empowered to do so

Residents are satisfied with Council services

Tier 3) Our intermediate outcomes

Customers are digitally included and can use technology to access services and advice

Residents feel well informed about council services, activities and plans that may affect them

Residents are satisfied that access to services meets their needs

Customers say the councils met their needs the first time they made contact

Customers and community needs are at the heart of service design and improvement

Residents say the councils listens and act on feedback

Customers are engaged in testing and piloting new ideas

Residents have high-quality experiences and interactions with the councils

Tier 4) Our outputs and activities

To be developed

Babergh and Mid Suffolk Outcomes Framework –Well-being

Tier 1) Our vision

To build great communities with bright and healthy futures that everyone is proud to call home.

Tier 2) Our Strategic Outcomes

Families lead active, healthy, safe and independent lives; with children having the best start in life and adults managing their own health & wellbeing.

Inequalities are reduced for all groups

Residents have the best possible environment and opportunities to improve their physical and mental health and well-being

Families lead active, healthy, safe and independent lives and manage their own health and wellbeing.

Tier 3) Our intermediate outcomes

Residents age well with the best quality of life

Every child has the best start in life

Older people have a good quality of life

Residents have equal access to high-quality health and care services

Residents have improved mental health

Residents have improved wellbeing

Residents have improved physical health

Residents have opportunities to participate in leisure and sport to improve their health and tackle obesity

Residents live longer and healthier lives

Residents are supported to help us tackle our most pressing public health challenges

Residents with care needs have personalised support, independence and choice, enabling a good quality of life.

Residents are safeguarded and protected from harm

Tier 4) Our outputs and activities

To be developed

Babergh and Mid Suffolk Outcomes Framework – Environment

Tier 1) Our vision

To build great communities with bright and healthy futures that everyone is proud to call home.

We enjoy, value, enhance & protect our environment

Biodiversity is enhanced and protected

Babergh and Mid Suffolk have a low carbon footprint

Babergh and Mid Suffolk are healthier, safer and sustainable places

Tier 3) Our intermediate outcomes

Biodiversity on council owned land is enhanced

Babergh and Mid Suffolk increasing tree and hedgerow canopy cover contributes to biodiversity gain

Wild flower planting enhances the landscape in our districts

Biodiversity gain is maximised in new developments

Everyone in Babergh and Mid Suffolk can access and use sustainable, net zero, transport options

Everyone in Babergh and Mid Suffolk understands the need to reduce carbon emissions and energy use - making sustainable choices

The Councils maximises low carbon energy generation for council owned buildings and for future investments

New development will achieve high levels of energy efficiency, minimise carbon emissions and support green infrastructure

Our communities reduce, reuse and recycle by default

Local businesses are safe for residents and visitors

Green and open spaces are safe and accessible, providing formal and informal opportunities for all residents

Residents and visitors feel safe in our places and communities

Tier 4) Our outputs and activities

To be developed

Babergh and Mid Suffolk Outcomes Framework - Economy

Tier 1) Our vision

To build great communities with bright and healthy futures that everyone is proud to call home.

Tier 2) Our Strategic Outcomes

Our places are known for strong growth in innovation and creativity; for being highly connected and sustainable with the best skilled workforce across the East

Babergh and Mid Suffolk's places and economy are supported to be innovative, green and resilient.

Our businesses and places benefit from stronger connectivity and opportunities to be more environmentally sustainable.

Our communities are supported to be the best skilled workforce across the East with high levels of aspiration.

Tier 3) Our intermediate outcomes

Babergh and Mid Suffolk have employment sites to meet demand, maximise business growth and opportunities and provide good quality jobs.

Our places and businesses can flourish and grow, by accessing high speed broadband

Residents are supported to have the skills, knowledge and access to training and opportunities to access local jobs in key growth sectors

Babergh and Mid Suffolk's economy and places are supported to be a home for new ideas, creativity and innovation.

Our places are home to a diverse network of spaces where residents can work and test new business ideas

Babergh and Mid Suffolk's growth and traditional core sectors are supported to flourish, expand and innovate

Our town centres are supported through regeneration and culture to be resilient, vibrant and creative places.

Our places and spaces are well connected with green and sustainable travel infrastructure

Economic growth is inclusive with every resident given equal opportunity to participate and succeed.

Our places are growing visitor destinations with a wealth of cultural opportunities.

Our districts benefit from strong and inclusive partnerships to deliver sustainable regeneration and economic growth.

Tier 4) Our outputs and activities

To be developed

Babergh and Mid Suffolk Outcomes Framework - Communities

C

Tier 1) Our vision

To build great communities with bright and healthy futures that everyone is proud to call home

Tier 2) Our Strategic Outcomes

All our communities are attractive, successful and connected places for people to live and work

- Communities have the capacity and are supported and empowered - with the infrastructure to maximise opportunities and thrive
- Our places, and their communities, are well connected and valued by residents and visitors
- Our communities are high quality, safe, healthy and attractive

Tier 3) Our intermediate outcomes

- Communities are digitally connected with the right infrastructure and skills to minimise digital exclusion
- Community assets are optimised to create thriving communities
- Communities are equipped and supported to be resilient, deliver local services and volunteer
- Residents actively participate in their local communities and work to improve them
- Residents have positive relationships across communities
- Residents have a sense ownership, belonging to, and pride in, their local communities
- Our communities are vibrant and well connected
- Our communities lead discussions on what's important to them and inform decisions to improve their quality of life
- Local places are inclusive, safe, and accessible for walking, cycling and public transport
- Residents access and enjoy a range of activities in their local community spaces
- Communities are green and environmentally attractive

Tier 4) Our outputs and activities

To be developed

Babergh and Mid Suffolk Outcomes Framework - Housing

Tier 1) Our vision

To build great communities with bright and healthy futures that everyone is proud to call home.

Tier 2) Our Strategic Outcomes

All our residents live in affordable and high-quality homes that enable them to build settled, safe and healthy lives

Residents are settled, safe and healthy in affordable and high-quality homes that meet their needs

Local people have a say in the future of housing

Homes are sustainable, with reducing carbon emissions, that are future proofed to meet resident needs

Tier 3) Our intermediate outcomes

Residents have access to quality affordable homes that meet their needs

Residents are included and actively participate in how their areas are evolving and changing

Residents have choice in the housing market with homes that meet their needs and are environmentally sustainable

Babergh and Mid Suffolk's vulnerable and homeless residents have somewhere safe and appropriate to live and homelessness is prevented

Council tenants and leaseholders are involved in the management and improvement of their housing services

Babergh and Mid Suffolk's homes have improved energy efficiency

Residents understand and can access the most appropriate options to get housing

Tenants and leaseholders receive high quality services from our councils.

New homes are in high quality sustainable environments, served by jobs, community facilities, green spaces and effective transport links.

Residents are able to live as healthy, safely, independently as possible in local communities.

Residents live in high quality and safe homes

Tier 4) Our outputs and activities

To be developed